



Subscriber Acknowledgment Report

September 21, 2005

Via Electronic Filing

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Subscriber Notification and Acknowledgement Status and Compliance Report of Intelcom; WC Docket No. 05-196

Secretary Dortch:

Intelcom Solutions, Inc. provides this Subscriber Notification and Acknowledgment Status and Compliance Report to update the Federal Communications Commission as to our progress in achieving regulatory compliance. We are pleased to report that we have achieved 100% compliance in regards to notifying our subscribers. Below you will find a detailed account of our efforts.

Subscriber Notification and Acknowledgement Status and Compliance Reports

- *A detailed explanation regarding current compliance with notice and warning sticker requirements.*

As reported by the September 1, 2005 deadline, we have achieved 100% compliance in regards notifying our subscribers of VoIP based E911 limitations. We accomplished this milestone by requiring each customer to execute an Enhanced Service Agreement ("Agreement"). In this Agreement, the terms and conditions explicitly, plainly and predominately describe the E911-related limitations. By providing E911 disclosures at the initiation of service, we ensure our customers are notified and understand VoIP based E911 capabilities.

In our Report dated August 30, 2005, we indicated that we expected the warning stickers to be available to our subscribers by mid-September. Unfortunately, due to conditions out of our control, we were unable to meet this self-imposed deadline. We have resolved this matter and expect all of our customers to receive the required warning stickers by September 27, 2005.

- *A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgment as of the date of the September 1 and September 22*

reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgment by September 28, 2005.

As of September 1, 2005, all of Intelcom's customers have provided their affirmative acknowledgment as to their understanding of E911 limitations. Going forward, as our customer base grows, we will continue our practice of notifying customers as to E911 limitation prior to service initiation and require a customer's written affirmative acknowledgement as a prerequisite to receiving service.

- *A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledged having received and understood the advisory.*

Since 100% of our customers have provided their affirmative acknowledgement of receiving and understanding the E911 advisory, no further plans regarding obtaining affirmative acknowledgement is necessary. We will continue to notify new customers of E911 capabilities and obtains customer acknowledgment as prerequisite to receiving service.

- *A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005. A provider's September 1 and September 22 reports must include either a statement that the provider will use a "soft" or "warm" disconnect (or similar) solution as of September 28, 2005, or a detailed explanation of why it is not feasible for the provider to use a "soft" or "warm" disconnect solution, as described in the Commission's August 26, 2005 Public Notice.*

With all of our customers providing their affirmative acknowledgement of receiving and understanding VoIP based E911 limitations, a disconnect plan is not necessary. Should it become necessary to disconnect a consumer for failing to provide an affirmative acknowledgement, we will adopt one of the described "soft" or "warm" disconnect procedures.

Should you have any questions or would like to discuss any of this information herein, please contact the undersigned.

Respectfully submitted,

/s/

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